



## assisTek ePRO Systems Continue to Lead in Clinic Site and Patient Satisfaction

*assisTek, the Leader in Innovative Electronic Patient Reported Outcomes (ePRO) Solutions and Patient Questionnaires for Clinical Studies once again announces outstanding site and patient satisfaction data for 2010.*

**November 11, 2010, Scottsdale, AZ.** assisTek, the [Leader in Innovative Electronic Patient Reported Outcomes \(ePRO\) Solutions and Patient Questionnaires for Clinical Trials](#) announces continuing outstanding clinic staff and site satisfaction survey results for 2010 year to date. Highlights include

- **100%** of clinic site staff rated "ease of use" of assisTek ePRO systems as excellent, very good, or good
- **92%** of clinic site staff rated patient "ease of use" as excellent, very good, or good
- **97%** clinic site staff rated the assisTek help desk excellent, very good or good

"We are very proud to once again to lead the 2010 ePRO market in ***ease of use*** of our systems, as well as all other important performance measures, including help desk satisfaction, said Joy Hebert, Chief Operating Officer. Our team is highly experienced and committed to excellence, but it's always very nice for their work and performance to be validated by hard data from our users. "



"These results were bolstered by continuing positive feedback from clients throughout the year," says Theron Taber, Executive VP of Business Development. "I've been told we have 'beautiful' data files, our team is "the best" and regulatory compliance auditors compliment the quality of our systems and processes repeatedly. I'm very proud to work with staff that delivers such fine results. "

### About assisTek

assisTek leads the ePRO market in both innovation and excellence. assisTek's innovations with touch screen tablets, netbooks, and smart phones have provided quantum improvements in ease of use, protocol and regulatory compliance, and real time project and exception management over other existing options. The assisTek team has provided systems for more than 45,000 patients in more than 35 therapeutic areas at more than 4,500 sites across 5 continents. Visit assisTek online [www.assisTek.com](http://www.assisTek.com).

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